

Application for Water Service and Service Connection with an Existing Meter

Completed application must be emailed to info@hanawatersystems.com, mailed to P.O. Box 507 Hana, HI 96713 or dropped off at the office located at 5670 Hana Highway, during business hours.

Rules and Regulations

Section 3-4 from Hana Water Systems-North Rules and Regulations republished October 3, 2018

- a) Each prospective consumer shall be required to sign the standard application form for the water service desired, assuming responsibility for the payment of future charges for service at the designated premises, before water is turned on for any use whatever. The person or organization signing the application form shall be held liable for the payment of all charges for water and water service at the designated premises. If a tenant who is responsible for and fails to pay water bills rendered, the landlord, who co-signed the application for water, shall pay such bills and in the event of his failure to do so, the Company may refuse to furnish services until the outstanding bills are paid.
- b) Charges will begin when the water service is established and will continue until due notification in writing from the consumer or until discontinued by the Company for failure of the consumer to comply with the provisions of these rules and regulations.
- c) When an application for water service is made by a former customer who was responsible for and failed to pay all bills for service previously rendered, regardless of location or time incurred, the Company may refuse to furnish service to such applicant until the outstanding bills are paid.
- d) A consumer who takes possession of the premises and uses water without having made application for the transfer of water service shall be held liable for the water delivered from the date of the last recorded meter reading. If proper application for transfer is not made, and if accumulated bills for water service are not paid upon presentation, the water service may be discontinued five business days after written notice is given to the consumer.
- e) Each prospective consumer shall grant to the Company any easement required by the Company for any service lateral or water main located, or to be located, on the premises for which the Company then has no easement.

Rental Properties

If there is an outstanding balance from one renter to the next, the landlord is responsible for any outstanding balances between tenants. The Company will refuse to furnish service to such applicant until the outstanding bills are paid.

Transfer of Ownership of Properties

If there is an outstanding balance at the time of a new service application for a property, all outstanding balances must be paid before the new service application is approved. The Company will refuse to furnish service to such applicant until the outstanding bills are paid.

A full set of water company rules and regulations are available on our website or in our office.

Hana Water Systems – North Water Rate Schedule

Rates are set by the Public Utility Commission

Monthly Standby Charges

<u>Meter Size (inch)</u>	<u>Monthly Charge (per meter)</u>
5/8	\$40.00
1	\$60.00
2	\$200.00

Monthly Water Consumption Charge Rate

Per 1,000 gal (up to 25,000 gallons)	\$14.29
Per 1,000 gal (greater than 25,000 gallons)	\$15.72

Location Information

Property Address: _____

Property TMK No.: _____

Previous Owner: _____

Customer Billing Information

Name: _____

Phone: _____

Email Address: _____

Billing Address: _____

Property Owner Information

Name: _____

Phone: _____

Email Address: _____

Mailing Address: _____

I have read and understand Hana Water Systems - North tariff and rate schedule. I hereby assume responsibility for the payment of future charges for water service at the above-referenced premises.

Print Name: _____

Authorized Signature: _____

Date: _____

If Rental Property, Signature of Property Owner: _____

HANA WATER SYSTEMS, LLC

Please read and complete the form below and return with your water service application. Application approval may require an onsite visit for verification.

As part of on-going efforts to ensure the safety of your drinking water, we are required by law to ensure that Hana Water Systems is protected against cross connections. Cross connections are connections between the drinking water, plumbing and a source of contamination. Cross connections can make our drinking water unsafe.

The purpose of this questionnaire is to help determine if you have any special plumbing or activities that pose an increased risk of contamination to our water system, thus requiring a **Backflow Preventor**.

CROSS CONNECTION SURVEY



Please check the appropriate boxes below.

- Irrigation system
- Swimming Pool or Hot tub
- Livestock watering/animal troughs
- Private water storage tank, catchment or reservoir.
- Another water source such as a private well or pond.
- Solar water heating system
- Water supplying an ornamental pond
- Wastewater treatment system
- Gray water system
- Septic pump
- Individual booster pump
- Any commercial activities that utilize the water system

Completed by (please print & sign): _____

Date: _____